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## Operation Policy

Oy Tamware Ab's products and services aim to deliver on the promises made and meet customers' expectations. This requires us to commit ourselves to the following goals and to their continuous development and improvement:

### Correct quality

We apply the requirements of ISO 9001 and ISO 14001 in all our operations. In addition, we comply with the requirements of laws and regulations and any customer requirements.

### Flexibility and delivery capability

By combining our own expertise, multi-skill, and subcontracting network with seasonal variations in work, we implement the products and services in such a way that the delivery time and quality promised to the customer are realized.

### Reliability

The company's goal is to work with customers in a genuine partnership and exceed the customer's expectations.

### Environment and Occupational Health & Safety

In addition to this policy, our environmental management system is based on the environmental impacts, objectives and objectives that are regularly reviewed.

To reduce environmental impacts and occupational safety risks, and to achieve objectives, Tamware

- investigates and evaluates occupational safety hazards and environmental impacts affecting their operations, so that risk factors can be minimized or eliminated, e.g. machine safety, work ergonomics, fire safety
- develop and improve the sorting of waste in the production process
- offers its employees personal protective equipment and provides training, e.g. matters related to emergencies and chemical safety
- ensures that reported danger and accident situations are investigated and corrective and preventive measures are put in place
- aims to develop the life cycle of end products over a longer period
- aims to reduce GHS emissions in its own operations by increasing the use of digital services so that travel is reduced to what is necessary
- encourage the facility owner to commit using renewable energy for heating and electricity production
- encourage the facility owner to take care of the facility so that energy and water consumption can be reduced by technical means.

We are committed to complying with environmental legislation and regulations and with the environmental requirements of customers and other stakeholders. In addition, we are committed to continuous improvement and the prevention of environmental pollution.

  
Jussi Hilden